



June 17, 2010

Robby Staats
Collis Roofing
485 Commerce Way
Longwood, FL 32750

Robby,

I just wanted to take a moment to compliment Collis Roofing, and especially David Eubanks and his crew, for the great job they did in helping me resolve multiple leak issues at our Sports Medicine project.

They spent a considerable amount of time to make sure they located and fixed all of the leaks – above and beyond what I would call the “norm”. We have a happy building owner, and the Collis Roofing name is now synonymous with quality service and dedicated employees – who are the ambassadors of any business.

All too often we hear the negative feedback and complaints, and not often enough do we hear something good and positive.

Again, we at Cotter Ryan appreciate the efforts of Collis Roofing and your staff to help us resolve a “sticky-wicket” situation, and turn it into one where we received thanks and applause.

Gave a great day,

Sincerely,



Jim Thomas
Director of Business Development

Building Quality, Satisfaction and Trust

1220 DOUGLAS AVENUE • SUITE 107 • LONGWOOD, FL 32779 • (407) 786-7686 • FAX: (407) 786-1355
WWW.COTTERRYAN.COM