

1037 Paddington Terrace
Lake Mary, Florida 32746
03.11.11

Collis Roofing
PO Box 520668
Longwood, Florida 32752

Dear Mr. Lanier,

I recently contracted with Collis to update and improve my home though completing four projects: roofing, fascia and soffits, gutters and downspouts, and heat bloc. My initial contact for this was Greg Ridgway who I met at the Orlando home show last autumn. However, Greg referred me to Joe Graham who oversaw everything and provided excellent communication before and during the work.

The purpose of my writing is to share what a positive experience I had with Collis. Joe is knowledgeable and shares the information in a way a lay person can understand. He was patient and answered all questions thoroughly. Joe spent a lot of time with me and I appreciate the effort he professionally gave during this work. Joe represents Collis the way you want all your employees to represent your company.

The roof take off crew did a fine job and replaced and repaired wood as required. I appreciate their initiative.

The roofers were very hard working and were careful and conscientious in the installation. I know—I was often outside watching! I spoke with Louis and Jose.

The fascia and soffits were installed and certainly have solved and cleaned up a situation that was present since my home was built. Joe suggested aluminum fascia and soffits. I am glad he did.

The two people who installed the heat bloc were thorough. Robert and Allen worked on this. Since I cannot really evaluate the heat bloc at this time, I will wait until the summer. Stay tuned!

The gutter and downspout crew were equally as competent and answered any question I had. I spoke with Jimmy during the installation.

Lastly, George, Keith, and of course, Joe, came by several times to make sure everything was progressing well.

Collis Town was what got me involved after talking with Greg at the home show. I just intended to go and look. Collis Town is a major selling point for your products and services. The majority of companies do not offer showrooms anymore, but if you are an individual who wants to see what you are investing in, a showroom is a major contributing factor that helps with decision making.

The other factor that I did not know at the beginning of this project was that Joe Graham would be my main contact. That is a definite strength for the homeowner and I would encourage Collis to continue this practice. For me, to have one individual as a lead contact was reassuring. Again, Joe Graham was an excellent listener and understood what I was asking in layman terms. He returned calls promptly and was efficient in all details.

Please know how pleased I am at this time with Collis and especially with the effort and work Joe Graham provided this project. I worked very hard myself researching various products and companies. I take my work and the work others provide very seriously and expect nothing less than excellence from myself and others. Thank you to everyone who helped make this experience happen in a positive and professional manner.

Sincerely,
Shirley Gibson